



Valued Members of the Community:

Many of you throughout the community trusted Copper Queen Community Hospital to provide you with the COVID-19 vaccine. As you may be aware, there is no out of pocket cost to **the patient** for the vaccine. However, the federal government has authorized facilities who administer the vaccines to charge insurance companies for **the administration** of the vaccine.

Due to this allowance by the government, you may receive a call from one of our staff members asking for your insurance information. We know there are many phone call scams out there and understand you might not feel comfortable giving insurance information to someone who has called you. If you receive a call from our staff and would like to verify the call is indeed from us, please call the Copper Queen Community Hospital main phone line at 520-432-5383 or you may call the Copper Queen Community Hospital Business Office directly at 520-432-6458.

We will be happy to assist you and verify the phone call you received was from one of our staff members. We thank you for choosing Copper Queen Community Hospital for your care and appreciate your patience and understanding during this process.