



Copper Queen Community Hospital Patient Billing Error - COVID-19 Vaccine Administration

BISBEE, Ariz. May 18, 2021

For immediate release:

Due to a registration error within the Copper Queen Community Hospital billing system, there have been instances in which an incorrect billing statement was sent to the patient for the administration of the COVID-19 vaccine.

Patients do not have any financial responsibility for the administration of the COVID-19 vaccine per CDC COVID-19 Vaccine Program Guidelines.

The Copper Queen Community Hospital sincerely apologizes for any inconvenience this has caused to our patients.

For those that have received or receive a bill in error, please contact a Copper Queen Community Hospital patient advocate at (520) 432-6458 to have the issue resolved.

Copper Queen Community Hospital has a rich heritage dating back to the 1880s when it operated as a part of the mining community. The 14-bed acute care critical access hospital is one of four hospitals in Arizona recognized as a 100 Top Regional Hospitals. The Copper Queen Community Hospital is considered among the top 5 percent of hospitals nationally for its innovative use of technology and access to specialty services through its comprehensive telemedicine program. Expanding the hospital's outreach to the region is the Copper Queen Medical Associates group, which manages Rural Health Clinics in Bisbee, Douglas and Palominas. To learn more about CQCH, please visit www.cqch.org. Call us: 520-432-5383; Visit us: 101 Cole Ave., Bisbee, AZ 85603.

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