

Patient Portal Brings Convenience & Information

We recently launched our new on-line communication system, the Patient Portal, making it easier and more convenient for patients to access their medical records and other information available through the system. The Patient Portal is available at Copper Queen Medical Associates (CQMA) in Bisbee, Douglas and Palominas, in both English and Spanish. In addition to on-line access to medical records, the Patient Portal also allows patients to:

Make appointments - search by location and provider and select a date and time range for an appointment. The request will be sent to the clinic staff who will research the best available appointment based upon the information provided. If an appointment is available during the timeframe requested, it will be scheduled and the patient will be notified. If not, the clinic staff will contact the patient with other options.

Refill prescriptions - view current medications and select one or several for refill.

View billing statements - view an electronic copy of monthly billing statements.

Compose messages - ask questions of our healthcare team about appointments, referrals, medications and general medical information.

Access the Research Center - which provides on-line medical information in Spanish and English.

To enroll, patients just need to come to one of our three rural health clinics and

a staff member will help. The only thing they'll need to bring is knowledge of their current email address to create a personal login. Enrollees can also assign others to have access to their account, which is recommended for elderly or Spanish speaking patients. Parents of children ages 12 and under may be designated, or may have their minors sign an authorization agreement for those 12 and older.

After a patient portal account is created, the patient will have total control and no other person, unless otherwise designated, will have access to their account. Staff members are available for questions at 520-432-6480.



David Chmura is Chief Information Officer at Copper Queen Community Hospital and is responsible for integrated information systems for the hospital and three rural health clinics. He has been with CQCH for more than nine years and was instrumental in bringing the Tele-Medicine

program to CQCH. He received his master's degree in Communications from Michigan State University in East Lansing, and his bachelor's degree in Liberal Studies from the University of Delaware in Newark. CQCH is a 14-bed acute-care center offering a full range of services and is in the final phase of a construction and expansion project that includes the Emergency Department and ancillary services. It is a Level IV Trauma Center and uses Tele-Medicine technology in cardiology, stroke, neurology, trauma, burns and radiology.

CQMA Bisbee,
101 Cole Avenue
520-432-2042

CQMA Palominas,
10524 E. Highway 92
520-366-0300

CQMA Douglas,
100 E. Fifth Street
520-364-7659

